

Why Roadside Assistance?

Joan and I certainly dislike adding to the cost of vacation travels, and that's exactly why we strongly recommend (or where possible, require) our renter guests to purchase Good Sam Platinum Roadside Assistance for about \$118. If possible, we would subscribe to any such plan for you to protect our guests from expensive troubles such as flat tires, lock out, mechanical difficulties, and other travel hazards...but the only plan we've identified is Good Sam Platinum. And *you* have to purchase it because the plan protects only the named driver and his/her household, and is not a plan which we as the owner can purchase for you...the *driver* is covered as opposed to the *vehicle* and you're covered no matter what vehicle you're driving. Other plans from Good Sam or alternate providers either don't cover rental units, or don't cover RVs...it seems only Good Sam Platinum has what is necessary to address the roadside hazards, all of which *you're* responsible for.

We have maintained these plans since we started our RV adventures in 1996. We've needed them only five times (in over 300,000 miles of travels) in these years for the following, which I detail for your information:

- A. Leveling jacks got stuck in soft ground and wouldn't retract. My fault, because I should have placed wood blocks under the jacks when I parked on this lawn, or just not used the jacks...but I was a brand new owner not yet wise to the world of RV adventures
- B. Alternator failure. A warranty problem but my teenager and I were traveling and needed roadside assistance because we were losing our lights outside Jacksonville. Turns out I could have instead started the generator to provide power but it was the tow truck driver who had that idea...I was able to drive to the shop
- C. Driving to Nashville I lost my air compressor, necessary for the air brakes which otherwise automatically set in the locked position. The tow truck driver used his vehicle's air compressor to charge my system, and followed me to the shop for the thirty minute repair to re-attach an air hose which had fallen off its fitting
- D. We had a tire blowout in the lonely western Oregon stretches of Interstate 84, about 50 miles before Baker City. Though we were far away from any assistance, the tire shop truck dispatched by Good Sam delivered a replacement and my only cost was for the tire itself, not his hour trip (each way) nor his hour of labor; Also, he brought the brand tire I preferred

On our ski trip to Colorado, the 20 degrees BELOW ZERO weather turned our diesel to wax even as we drove. We limped into a strip mall and over the next couple days Good Sam had replacement propane delivered, arranged a condo for the family to stay and keep skiing, and got a tow truck to us. Low overhead wires kept the tow truck from carrying us out of the parking lot so Good Sam had service come to us, which we paid for on a discounted basis. Because of the tow truck difficulties Good Sam even paid for the condo...amazing! They even sent us an apology for the tow truck not being able to carry us out of the parking lot due to the overhead wires.

As you can see, one incident per 60,000 miles, or once every other year on average, was pretty good, especially considering the wildly remote places we've explored. You can expect as our guests that your own rental will be uneventful...but it might not be. The key is to insure that any potential problem gets resolved immediately, with the least inconvenience to you and your family. The only way that can happen is with Good Sam Platinum Roadside Assistance. Typing the list above makes me remember that our four kids used the plan far, far, far more than I did...their cars were all covered with our one RV plan through high school and college. For whatever reason, these kids of mine headed for whatever nails were on the road, stuck their cars into whatever snow bank was handy, managed to lose their keys in the miniature dorm rooms, forgot that an EMPTY gas gauge just might actually mean...**EMPTY**. I got my money's worth many times over from Good Sam for the protection they gave our kids, **much** more than I got it on the RV!

Why do we ask each renter to purchase rather than building the plan into our rental charges? Good Sam needs you to have the plan in your name, with your address and basic vehicle information. We don't want to build their cost into our daily rates when it's the same Good Sam total cost for a 15 or 30 day rental. Just like the rental preparation fee, it's a simple one-time cost, plus some renters just might have a plan of their own which covers a rental, or flat-out refuse to purchase the plan and risk the exposure.

Please...if you haven't already purchased the Good Sam Platinum plan, call before you leave and make arrangements. Renters are responsible for all roadside hazards and you don't want these worries! Remember your plan protects you and your entire household for a full year, not just your rental. And the plan gives you telephone technical assistance when you might need it to figure out something you forgot...because you weren't paying attention during your orientation!!!



THE RV RESCUE SPECIALISTS!

Enroll Today by Calling Good Sam at **1-800-701-1406**

RV Rental Users will want to select PLATINUM, the only service which covers RVs under rental contract

Standard Service

Enroll today for the following benefits and more:

- 24-Hour Emergency Road Service for all of your family vehicles (RVs and automobiles)
- Towing Service
- Jump-starts
- Flat Tire Service
- Lock-Out Protection
- Fuel Delivery
- Roadside Mechanical Repairs
- Trip Interruption Assistance
- Emergency Medical Referral Service
- Protection for your RV AND all Household Vehicles
- Family Coverage
- Coverage in the U.S., Canada & Mexico

Platinum Service...all the above plus more!

Good Sam Club Members **\$109.95**

Non Good Sam Club Members **\$119.95**

Enroll today for the following benefits and more:

- **Protection for any vehicle you drive**
- RV tech hotline priority access
- Hotel discounts - up to 30% off
- Car rental discounts - up to 25% off
- \$1500 in assistance for trip interruption
- \$5000 reward for RV theft information and so much more...

Call 1-800-701-1406 to enroll