

OPTIONAL PrePaid Coach Cleaning Service...\$140

Thank you for considering our family's **OPTIONAL** prepaid cleaning service for your rental period. I am the family member usually tasked to provide this help to you and to us, preparing our coach for rental and cleaning it after your use. We're glad you found it convenient to prepay this assistance, sparing you the effort of cleaning, much as you'd leave a hotel room or your favorite B&B...it is nice to fold up your suitcase and head home, allowing our housekeeping staff (that means ME) to clean up for you.

This service *does not* include cleaning beyond what generally would require this hardworking lad three to four hours in returning the coach to the condition in which you received it. Joan and I have found that we can clean the coach ourselves, following a week or two in it, taking about three hours once we have our belongings removed, plus another hour outside to wash and dry the exterior as well as wipe down the lower storage cabinets. Obviously, then, the prepaid fee of \$140 is reasonable, considering the time it saves our guests...and especially reasonable when you'd rather be cruising the Columbia Gorge or enjoying the sunset on the Oregon coast.. Heaving the coach without having prepaid for the cleaning service, and without cleaning it yourself, is a minimum \$250 charge.



As part of your **optional** prepaid cleaning (if you select it), our housekeeper expects to vacuum the floor and maybe scrub a small, cleanable spot or two. He will mop the kitchen and bathroom floors, and scrub and dry the shower, toilet bowl and sinks. He will then use disinfecting wipes on all kitchen and bathroom surfaces, and clean the interior mirrors and windows. He'll clean the stove top and clean the microwave interior. The dash and leather surfaces will be damp-wiped and then dressed with leather cleaner and wiped dry. The housekeeper will clean the refrigerator interior and exterior but it must already be empty. He very much appreciates the refrigerator turned off and defrosted with any subsequent standing water from that removed so there will be no mold formed. he will then restock all RV supplies such as tank chemicals and toilet tissue. If he finds any of your missing items you'll be notified and arrangements made for their return. The housekeeper will also charge extra for trash removal, cleaning burnt-on stove droppings and other efforts beyond the norm. If our lady is into his fifth hour cleaning, he'll charge extra as the work has gone beyond the scope of the basic post-rental cleaning.

The prepaid service assumes normal use of the coach and only covers the kind of interior and exterior cleaning typical for a motor home rental, with the standard being pretty much the careful use we as the owners employ. **Not included is any damage. The carpet is considered damaged if there is a stain which cannot be easily removed with spot cleaning, or if it is torn or shredded.** Also not included are soiled carpets requiring shampooing, dishes and pots and pans not washed and stored, food or garbage left in coach, dishes not washed and stored. Shown left is Wes (me) "The Barbarian", that superb maintenance guy, who eagerly awaits the chance to clean the RV exterior for you. His service on the exterior is beyond "normal" if the awning is used and not perfectly replaced, if the tires and other surfaces have dried-on mud, or an overall muddy exterior beyond what a drive in rain would produce, requiring more than an hour to clean. He will vacuum the lower storage cabinets and wipe clean. He will dress the tires with tire shine, clean the windshield and towel-dry the exterior after a quick scrub.

We appreciate that rainy weather may make the coach dirty, but dirt beyond what a simple scrubbing requires is beyond the scope of the precleaning service. I will do the dump of the grey and black tanks (nobody's favorite job!) and charge \$25 for that fun if you haven't already emptied and flushed them. I smile best when the coach is returned already cleaned, but I'll gladly clean it for you.

Summary: Enjoy the coach and savor the freedom from housecleaning during your vacation. If the coach is returned dirty beyond the general description above, we will have to charge extra for this extra work. We trust that's fair to everyone. Kindly remember that even with prepaid cleaning, for sanitary reasons all trash and food must be removed when the coach is returned.